

QUALITY POLICY

iSURVEY Group shall be recognized as a high-quality provider. We strive to deliver superior services.

Satisfaction and confidence shall be ensured for our customers.

iSURVEY Group Commitment:

- Ensure and systematically develop employee competence to meet the highest standard in the business.
- Demonstrate responsiveness to customer requirements and expectations in all aspects of operations.
- Implement a systematic improvement process that engages all employees in improving tools, methods, organization and deliveries.
- 4. Nurture a culture of pride in quality delivery whether the task is internal or external, large or small.
- 5. Gain a reputation for setting the benchmark within the markets we operate.
- 6. Identify and manage the risks from suppliers and contractors.

- 7. Produce services in a cost-efficient manner as an integral part of our quality commitment.
- 8. Set quality objectives and specify key performance indicators subject to systematic review.
- Comply with internal procedures, standards and supporting documents applicable to the work.
- 10. Comply with legislation and regulatory requirements wherever we work.
- 11. Carry out audits and inspections on iSURVEY Group work sites and subcontractor facilities as applicable.

Øivind Røegh, CEO